

# **Video: How does RCC work in a webinar?**

## **Transcript**

Upbeat, instrumental music plays in the background throughout this video.

General activity in a small office suite with people walking by each other smiling and chatting.

A woman crosses to turn on her computer on a stand-up desk.

Announcer: “Relay Conference Captioning or “RCC” is a free service for individuals who are Deaf or Hard of Hearing to participate fully in meetings through webinars.”

Scene shifts to a female patron getting coffee in a coffee shop. This patron smiles and nods at the barista when he signs in American Sign Language to her: “Thank you.” She waves to someone as she carries her tablet to an open table.

Scene shifts to a hallway of an office complex where a female associate and male associate chat and walk together. They part their ways when the male associate enters his office.

Announcer: “Participants have access to spoken dialogues by reading live streaming captions through the Internet using a computer, laptop, tablet or mobile device. This

web-conferencing service is provided through New Jersey Relay.”

Scene changes back to the office suite with the woman standing at her monitor and talking. She is leading a webinar.

The patron in the coffee shop is participating in the same webinar on her tablet. There is a chart from the webinar displayed on her screen, along with the video of the webinar leader and captions of the spoken words. She looks at the laptop with a smile, nodding her head.

Male associate from hallway is in his office, participating in the same webinar via his laptop on his desk. Same chart with webinar leader’s video and captions also shown on his laptop. He is taking notes while looking at his laptop.

Scene rotates between these people at 3 different locations.

Announcer: “RCC uses the same high-quality captioners that produce closed captioning for live television, news, sports and weather to deliver real-time captions embedded or inserted into your webinar screen.”

Male associate reads the captions of the webinar leader’s spoken words in the right-side panels in the webinar window on his laptop. The webinar leader’s video is upper right corner of the webinar window.

Announcer: “A webinar is a live meeting that takes place over the Internet. The meeting may consist of a presentation, lecture, workshop, or seminar. Currently, embedded RCC is compatible with web-conferencing platforms such as WebEx, Adobe Connect, YouTube Live and other platforms.”

Webinar leader speaks as she looks at her monitor’s camera: “...critical to the success of the organization. And it will take time for everyone to understand...”

Scene again rotates between these people at 3 different locations.

Webinar leader: “But I’m confident that we can make it happen.”

Announcer: “As the webinar leader is speaking, the leader’s words appear in the RCC section of the screen in real-time streaming captions. Relay Conference Captioning is available free of charge to Deaf or Hard of Hearing individuals living or working in New Jersey, made possible through New Jersey Relay. For more information on how to use RCC through webinars, go to [NJRelay.com/RCC](http://NJRelay.com/RCC).”

The New Jersey Relay logo appears large in the upper center of the screen with “[NJRelay.com/RCC](http://NJRelay.com/RCC)” under it.

Screen fades to black. End.

