



# NJ Relay

WINTER 2015

# Sprint Relay



Celebrating **25** Years of Service  
1990 – 2015

## INSIDE

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SPRING TASTE OF TECHNOLOGY

PAGE 2

CAPTEL: ADDING A CONTACT  
TO YOUR PHONE BOOK

PAGE 3

CAPTEL PRESENTATIONS, WORKSHOPS  
AND DEMONSTRATIONS

PAGE 3

# A MESSAGE FROM THE NJ RELAY & CAPTEL ACCOUNT MANAGER



This year, the annual Spring Taste of Technology will have a new focus: bringing technology to the DeafBlind community. We will showcase the latest updates that can bring DeafBlind consumers closer to functionally equivalent telecommunication services. Communication access is the number one priority in making sure our DeafBlind consumers have the capability to make any type of phone call using a computer, Telebraille device, or mobile devices.

We are also excited to share that the NJ CapTel website at [www.njcaptel.com](http://www.njcaptel.com) will have a new look. This will make the website easier to navigate, and information easier to access. The website will

also be mobile-friendly, making it more convenient to access while on the go.

Happy New Year!

Aparna Lele

P.S. Sprint Relay is celebrating its 25th year! As the largest TRS provider in the nation for relay services to persons who are deaf, hard of hearing, deaf-blind, or have a speech disability, Sprint's experience ensures quality service for all relay services, 24 hours a day. More information is at [www.sprintrelay.com](http://www.sprintrelay.com).



## 2015 Spring Deaf-Blind Seminar Series Taste of Technology "Gain Greater Access"



Thursday, March 19, 2015  
10 AM to 3 PM

The College of New Jersey

School of Education  
2000 Pennington Road  
Ewing, NJ 08628

FREE admission to anyone who is Deaf-Blind, and to SSPs and interpreters working the seminar.

SSPs, ASL interpreters and CART (captioning) will be provided.

*Continental breakfast and lunch are included in the registration package.*

This event is geared toward people who are Deaf-Blind or have low vision, and their support providers, family, and friends.

**Guest Speaker:** Advocate and filmmaker, Joe Lovett, director of *Going Blind*, a film created to increase public awareness of sight loss and low vision issues.



### Technology workshops:

- Wireless Mobile Accessibility
- Latest Advancements in Captioned Telephones

Vendor displays and hands-on demonstrations all day

**TRANSPORTATION:** Free door-to-door transportation will be provided ONLY for SSP-NJ program participants who register by Friday, February 27, 2015.

### REGISTER

[https://tcnj.qualtrics.com//SE/?SID=SV\\_a4exX7ZUTxhia&d](https://tcnj.qualtrics.com//SE/?SID=SV_a4exX7ZUTxhia&d)

DEADLINE: FEBRUARY 27, 2015



**COMING SOON!**

**COMING SOON:** A new, mobile-friendly design at [www.njcaptel.com](http://www.njcaptel.com).

Visit the website for the latest updates and tips on CapTel phone models!

# CAPTEL: ADDING A CONTACT TO YOUR PHONE BOOK

You can save 95 names and phone numbers in the CapTel 840, 840i and 880i Phone Book.

To add a new contact to the Phone Book:

1. With the handset hung up, press the YES button to see the Options menu.
2. Press the DOWN arrow button repeatedly until **Edit Phone Book** is highlighted. Press the YES button to select.
3. Press the DOWN arrow button until **Add a New Contact** is highlighted. Press the YES button to select.
4. Use the dialing pad to enter the name of the person you wish to add. Look for the letters on the number keys to know which number key to press. For some letters, you may need to press the number key several times until the correct letter appears on the display screen.

**Example:** To enter the letter “L,” press the number 5 key three times until you see “L” on the display screen.

**Example:** To enter the name “Mary,” press the 6 key for the letter “M,” the 2 key for the letter “A,” the 7 key three times for the letter “R,” then the 9 key three times for the letter “Y.” You may need to wait for the cursor to change from | to \_ when entering letters that are on the same number key.

5. Once you have entered the contact name, press the YES button to advance to the **Number** field.
6. Enter the phone number using the dialing pad. Use the DOWN arrow button to backspace.
7. When you are done entering the phone number, press the YES button to save your new contact information. Press the YES button to enter more contact names/phone numbers, or press the NO button repeatedly to exit the menu system.

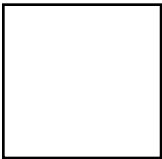
**TIP:** Press the DOWN arrow button to backspace. Press the # button to add a space. Press the UP arrow button to shift lock for capital letters. Press the UP arrow again to return to lowercase.

**NOTE:** Phone book entries are stored alphabetically by the first letter of the name.



 <h2>CapTel Phone Installation Support</h2> <p>Outreach Specialists can set up your phone and help you get started in your home or office at no charge. Schedule an appointment to install your new CapTel phone by contacting us at:</p> <ul style="list-style-type: none"><li>■ Phone 877.805.5845</li><li>■ Web Form <a href="http://njrelay.com/captel-installation-request">njrelay.com/captel-installation-request</a></li><li>■ Email <a href="mailto:njrelayoutreach@sprint.com">njrelayoutreach@sprint.com</a></li></ul>	<h2>Presentations, Workshops, and Demonstrations</h2> <p>Outreach Specialists can provide a CapTel presentation, workshop, or demonstration at no charge for interested organizations, state agencies, businesses, senior centers and other events. To schedule a presentation or demonstration, contact us at:</p> <ul style="list-style-type: none"><li>■ Phone 866.995.6170</li><li>■ Web Form <a href="http://njrelay.com/presentation-request-form">njrelay.com/presentation-request-form</a></li><li>■ Email <a href="mailto:njrelayoutreach@sprint.com">njrelayoutreach@sprint.com</a></li></ul> 
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[njcaptel.com](http://njcaptel.com)



NJ RELAY  
 SPRINT, 3RD FLOOR  
 201 ROUTE 17 NORTH  
 RUTHERFORD, NJ 07070

# NEW JERSEY RELAY SERVICE INFORMATION

*Dial 7-1-1, or use any of the following numbers or websites.*



## RELAY SERVICE

Voice (800) 852-7897  
 TTY/ASCII (800) 852-7899  
 VCO (866) 658-7711  
 HCO (800) 852-7899  
 Spanish (866) 658-7714  
 STS (866) 658-7712  
 Telebraille (866) 658-7713  
 900 Services (900) 230-4149  
 CapTel Users (877) 243-2823

## CUSTOMER SERVICE

NJ Relay (800) 676-3777 TTY/V/ASCII  
 NJ STS (877) 787-1989  
 NJ Relay Spanish (800) 676-4290 TTY/V/ASCII  
 CapTel (888) 269-7477 CapTel/V/TTY  
 CapTel Spanish (866) 670-9134  
 Sprint TTY Opr. (800) 855-4000

## WEBSITES

NJ Relay [www.njrelay.com](http://www.njrelay.com)  
 NJ CapTel [www.njcaptel.com](http://www.njcaptel.com)  
 NJ RCC [www.njrelaycc.com](http://www.njrelaycc.com)  
 NJ STS [www.newjerseysts.com](http://www.newjerseysts.com)  
 Sprint Relay [www.sprintrelay.com](http://www.sprintrelay.com)  
 Sprint Internet Relay [www.sprintip.com](http://www.sprintip.com)  
 Sprint CapTel [www.sprintcaptel.com](http://www.sprintcaptel.com)